

# Product Defect Advice Form

(Appendix B: of TS 0501)



This form shall be completed if a product/material listed in the SA Water - Engineering Technical Standards, is found to have failed; contain defects, or is considered not fit for its intended purpose.

The product or material must be returned to the supplier, as this will assist manufacturers in determining the cause of the defect and provide them the opportunity to undertake any required improvements.

The completed form is to be forwarded to: -

[Reticulation.Networks@sawater.com.au](mailto:Reticulation.Networks@sawater.com.au)

Defect Reported by:

**Contractor/Superintendent/SA Water Representatives Name**.....

**Company Position**.....

**Contact Details:** Email..... Mobile.....

**Project/Development/Construction Location**.....

**Product/Material type**.....**Coating**.....

**Manufacturers Name**..... **Size**.....

**Suppliers Name** (if known) .....

**Description of Defect** (e.g., broken/split, cracked/size defect etc.) .....

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**Images:**

